

Refund Policy for one9.me

Last updated: October 2026

1. Scope

This Refund Policy applies to subscription and plan payments made to one9.me. Sellers are responsible for their own customer refund, return, and cancellation policies for products sold through their stores.

2. 48-Hour Refund Window

Refunds are applicable only if requested within **48 hours (2 days) of the payment**, subject to account verification. To request a refund, contact support with your registered account details and payment or order details within this period.

3. After 48 Hours

Refunds are **not applicable** once 48 hours have passed from the time of payment. Unused time in a paid plan period is not refundable.

4. Non-Refundable Items

- Custom development, consulting, and separately delivered services
- Unrecoverable third-party charges, such as domain registration and payment gateway fees
- Accounts suspended or closed for serious violation of our Terms & Conditions

5. How Refunds Are Processed

Approved refunds are normally processed within 5-7 business days after verification, to the original payment method.

6. Contact

Email: contact@one9.me

WhatsApp: +91 99439 00909